

# **WeTrade Rewards Terms and Conditions**

## General

WeTrade Rewards is the first loyalty programme of its kind in the industry. Launched on 15 March 2018, the programme was created to enhance the quality of life for our clients.

With every lot traded, clients earn one WeTrade Reward Point, which can be redeemed for favourite items through the WeTrade Rewards Mall.

The following terms and conditions outline the rules of participation. By joining WeTrade Rewards, clients agree to comply with these terms. We strongly encourage you to read them carefully to ensure you fully understand your rights and responsibilities.

If you need assistance or have questions about the programme, please contact our online support team or email us at [globalsupport@wetrade.com](mailto:globalsupport@wetrade.com). Please note that these rules may only be amended with prior written notice from WeTrade.

## What is WeTrade Reward Points?

WeTrade Reward Points are the “currency” used on the WeTrade Rewards Mall, where clients can use them to redeem branded products.

These points are earned from trading. One WeTrade Reward Point will be awarded automatically into clients' account for every lot traded.

Additionally, these points are cumulative and will not expire. For more information, please read the terms and conditions in the following page.

## Terms & Conditions

1. To participate in WeTrade Rewards, clients need to have a validated and fully activated live account.
2. All account types in WeTrade are eligible to earn WeTrade Reward Points and use them to redeem items from WeTrade Rewards Mall.
3. All trades made from different MT4 accounts by the same client will generate WeTrade Reward Points in the same WeTrade account.
4. WeTrade Reward Points earned can be accumulated and will never expire.
5. WeTrade Reward Points collected during promotional campaigns are subject to the its terms and conditions.
6. The products available in WeTrade Rewards Mall may vary depending on the country or region.
7. The price of a product may vary between countries due to different pricing policies.
8. The amount of WeTrade Reward Points required to redeem a product is based on the country/region that the client is currently in.

9. If client's shipping address is out of delivery area, WeTrade reserves the right to cancel the client's redemption order and refund the WeTrade Reward Points.
10. WeTrade reserves the right to cancel any order with unclear addresses and refund WeTrade Reward Points to the client's account. Client may resubmit the redemption order with the complete and correct recipient information.
11. WeTrade reserves the right to change the products on WeTrade Rewards Mall without prior notice.
12. Client's order will be processed and the item delivered within 15 working days after the redemption order is submitted through our WeTrade Rewards Mall, excluding pre-order products.
13. Clients who unlocked the Priority Delivery privilege in WeTrade Honours are entitled to a faster processing time (varies accordance to the WeTrade Honours VIP level).
14. Luxurious items – for example, a car — are subjected to the display price only (excluding taxes or any miscellaneous charges).
15. Once the item is being shipped, it cannot be cancelled. Any request for products to be returned, exchanged, discounted or WeTrade Reward Points ownership to be transferred will not be accepted.
16. WeTrade Reward Points are calculated and accumulated based on the closing orders for the trades.
17. Trading/investing in indices, cryptocurrencies and stocks does not generate WeTrade Reward Points.

**THANK YOU**

IN TRUST WE TRADE